

























## THIS IS FOR YOU.

**THE TRAVELER. THE WANDERER. THE EXPLORER.** The one who longs to explore new places as you create experiences that become your life's story. With Global Discovery Vacations we'll get you where you want to be for family trips, romantic rendezvous or just plain good-old fashioned fun vacations.

All you have to do now is follow along and you'll discover you can affordably explore old favorites and find new adventures when you travel with Global Discovery Vacations.

We'll take you there.

# WHERE DO YOU WANT TO START?

YOU CAN CHOOSE WHERE YOU WANT TO GO or what you want to discover from this Table of Contents.

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## YOUR MEMBERSHIP STARTS WITH STAR CREDITS

## Understanding your STAR CREDITS

YOUR GLOBAL DISCOVERY VACATIONS TRAVEL CLUB MEMBERSHIP IS BASED ON STAR CREDITS. Exchange your

Star Credits for a variety of travel benefits:

- **CONDOMINIUM** Accommodations
- **□ TRAVEL SEASON** Upgrades
- **ADDITIONAL BEDROOM** Upgrades
- **CRUISE EXCHANGE** Program
- **TOUR EXCHANGE** Program

STAR CREDITS ARE MANDATORY FOR SOME SERVICES AND OPTIONAL FOR YOUR UPGRADES. You decide if you'd like to redeem your Star Credits individually for more vacation opportunities, or together for one incredible adventure at an even better value.



Use your **Vacation Calculator** to quickly see all of your savings opportunities using your Star Credits.





## SOME IMPORTANT INFORMATION TO REMEMBER ABOUT STAR CREDITS:

- Star Credits are only valid if your annual Activity Fee is current.
- Star Credits are valid for 12 months from your Anniversary Date.
- Star Credits must be applied to travel within the membership year, and travel must be completed within that membership year.
- Unused Star Credits expire on your annual Anniversary Date and cannot be accumulated or carried over to another membership year.
- Whenever two or more fees apply, the Star Credit will be applied toward the higher fee.
- Star Credits cannot be used to waive Processing Fees.
- Star Credits can only be used for <u>Vacation Weeks</u>, <u>Expressway Weeks</u>, <u>Cruise Exchange vacations</u>, and <u>Tour Exchange vacations</u>.



**WANT MORE STAR CREDITS?** Contact your local Sales Center.





## Understanding your ANNUAL ACTIVITY FEE

YOUR ANNUAL ACTIVITY FEE FUNDS PROGRAM EXPENSES SUCH AS SITE INSPECTIONS, TECHNOLOGY UPGRADES AND RESERVATION PROCESSING. You only pay the Activity Fee in the years you choose to use the services. To enjoy travel club membership benefits without interruption, your annual Activity Fee is due and payable by the Anniversary Date of your membership.



## CONDOMINIUMS

CONDOMINIUS

## We'll PUT YOU HERE

## DISCOVER THE DIFFERENCE A <u>CONDOMINIUM</u> CAN MEAN FOR YOUR FAMILY AND FRIENDS.

Your home-away-from-home gives you so much more privacy, space and convenience. Your spacious vacation accommodations are complete with:

- Bedroom(s)
- Full Kitchen
- Living Room
- Dining Room
- Washer/Dryer

- DVD Players
- Cable TV
- Telephone
- Hot Tubs/Whirlpool Spas
- Balcony or Patio

Amenities vary by resort.





## **OCCUPANCY** CHART

ROOM SIZE	SLEEPS	SUITABLE FOR
STUDIO		A couple, with one bed.
ONE-BEDROOM		A family, typically with one king or queen sized bed in a bedroom and a sofa sleeper/air mattress in a living area.
TWO-BEDROOM		A large family, extended family and friends. Master bedrooms typically have a king or queen sized bed, with second bedrooms equipped with a queen bed or two twins, and a sofa sleeper/air mattress in a living area.
THREE-BEDROOM		Larger families, extended family and friends. Master bedrooms typically have a king or queen sized bed, with second and third bedrooms equipped with a queen bed or two twins, and a sofa sleeper/air mattress in a living area.

YOU'LL DISCOVER THE RIGHT CONDOMINIUM FOR YOUR TRAVELING PARTY, BE IT FAMILY OR FRIENDS, WITH GLOBAL DISCOVERY VACATIONS. Before making your reservations, make sure the occupancy and bed types can accommodate your travelers' sleeping preferences.

Global Discovery Vacations condominiums are situated in resorts or in condominium complexes in resort destination areas. You will find details of the condominiums available online.

## Reserve Your CONDOMINIUM

You can reserve condominiums located in resort destinations around the world with **THREE TYPES OF RESERVATIONS.** 

### 01. VACATION WEEKS



**VACATION WEEKS ARE YOUR 8-DAY, 7-NIGHT CONDOMINIUM STAYS.** You can request Vacation Weeks up to 12 months prior to your travel date and you must have at least one Star Credit to make your request. The sooner your request is submitted, the better availability as all Vacation Weeks are confirmed on a first come, first served basis. At a minimum, to reserve a Peak Season or Holiday Week, please request at least 120 days in advance of your travel date. For Value Season, we recommend at least 60 days' notice.

## Vacation Weeks Reservation REQUIREMENTS

**e** 

A VACATION WEEK IS A STUDIO OR ONE-BEDROOM VACATION WEEK IN VALUE SEASON IN THE CONTINENTAL U.S., AND REQUIRES:

- One Star Credit
- Processing Fee
- Refundable Security Deposit\*

**(2)** 

#### THERE'S MORE - YOU CAN UPGRADE!

- UPGRADE TO A TWO-BEDROOM: One more Star Credit
   -or- upgrade fee
- UPGRADE TO A THREE-BEDROOM: One more Star Credit
   -or- upgrade fee
- UPGRADE TO PEAK SEASON: One Star Credit -or- upgrade fee
- UPGRADE TO A NON-CONTINENTAL DESTINATION: One Star Credit -or- upgrade fee



**ADDITIONAL STAR CREDITS USED WILL BE APPLIED TO THE HIGHEST UPGRADE FEES.** Star Credits cannot be used to waive the Processing Fee. See your <u>Vacation Calculator</u> for complete pricing options.

\*Your Security Deposit is fully refundable as follows: By Check: Refunds are issued 14 days after checkout if there are no damages to the condominium and nothing is missing. By Credit Card: Only charged to cover damages or missing items.



### YOU CAN RESERVE A VACATION WEEK THREE WAYS:



#### **ONLINE BOOKING**

- Search by Week Type, Travel Date, Destination, Number of Bedrooms and Amenities.
- Use the handy mapping feature to see what attractions surround your resort.
- Click on **Vacation ID** to learn more about the condominium.
- Click on **Make a Reservation** to purchase online with a valid Credit Card.
- Once a Vacation Week is reserved, the vacation is noncancellable, nontransferable and all fees paid are nonrefundable.
- Security deposits will be reserved on your Credit Card and charged should you or your guest(s) damage or remove items from the condominium.
- Your membership must be current and in good standing to reserve a Vacation Week. If your annual Activity Fee is due, you can pay for it at the time of your booking.



Check out the handy <u>Vacation Calculator</u> to help you figure out how best to use your Star Credits by calculating your payment options.



#### **OVER THE PHONE**

- <u>Call Condominium Reservations</u> to search for you.
  - If the resort you want is available, you can book it over the phone with a valid credit card.
  - If what you want is not available, your Vacation Specialist can submit a Vacation Week Request form for you and start a search.



#### **BY REQUEST**

- Submit a Vacation Week Request form and let our knowledgeable Vacation
   Specialist find the right accommodations for you.
  - You can submit your <u>request form online</u>, mail it via U.S. Postal Service or call a Vacation Specialist to help you enter your request.
  - Your Vacation Specialist will contact you within 48 hours of receipt of your Vacation Week Request.



Don't forget you can reserve <u>airfare online!</u> Check the latest fares and availability before booking your condo or <u>hotel room</u> easily and securely from this Member's-only website. And don't forget your <u>vehicle!</u> Car rentals are also easy to reserve online from Global Discovery Vacations.



## Vacation Weeks Request & Acceptance REQUIREMENTS AT A GLANCE



Requests are accepted up to one year in advance and can be made by phone, U.S. Postal Service or online.

- **VALUE SEASON TRAVEL DATES** require a minimum of 60 days advance notice.
- **PEAK SEASON & HOLIDAY TRAVEL DATES** require a minimum of 120 days advance notice.



All requests are fulfilled on a first come, first served basis, usually by an email offer containing the details of the unit and the resort with a link to see photo representation of the accommodations.



**You'll have 24 hours to accept or refuse the offer.** If you do not accept, your accommodations will be released and your Process will start over. If you do accept, you can make your reservation directly from an email offer securely online, or you can finalize your travel plans with your Vacation Specialist over the phone.



**Value Season is the weeks when a destination has less travelers.** These Value Season weeks are a great time to explore a destination when lines are shorter and airline and gas prices tend to be lower. See the <u>Season Guide</u> for details.



Destinations located outside the 48 connected states of the United States require a Non-Continental Destination upgrade fee by using a Star Credit or paying the upgrade fee. See the Vacation Calculator for examples. Non-Continental destinations include, but are not limited to, Canada, Hawaii, Mexico and the Caribbean.



If you want to share your condominium weeks, you can! Parents and children can use your membership benefits. Simply tell your Vacation Specialist if you are making a reservation for immediate family (parents and children). Extended family and friends can use your benefits for an additional fee.



What happens if you don't find what you want? You can ask a Vacation Specialist!

Not all of our condominiums are online. We get more Vacation Weeks on demand from our travel partners. So if you don't find what you're looking for, please call us! A friendly, knowledgeable Vacation Specialist will research your specific needs to find the perfect vacation destination just for you.



go online to see what is available. If you find something you like, make your reservation online with a valid credit card. Expressway Weeks are available within 30 to 60 days of travel date and do not require a Star Credit.

<u>Expressway Weeks</u> are offered on a first come, first served basis. Inventory is live so it's best to purchase the condo you want when you see it, or it just might be gone!

## Reservation REQUIREMENTS



#### **EXPRESSWAY WEEKS REQUIRE:**

- Processing Fee
- Star Credit –or- Expressway Weeks Fee
- Refundable Security Deposit\*



See your handy <u>Vacation Calculator</u> for complete pricing options. Star Credits cannot be used to waive the Processing Fee.

Your Security Deposit is fully refundable as follows: By Check: Refunds are issued 14 days after checkout if there are no damages to the condominium and nothing is missing. By Credit Card: Only charged to cover damages or missing items.



### YOU CAN RESERVE EXPRESSWAY WEEKS TWO WAYS:



#### **ONLINE**

- Search by Travel Date, Destination, Number of Bedrooms and Amenities.
- Use the handy mapping feature to see what attractions surround your resort.
- Click on **Vacation ID** to learn more about the condominium.
- Click on **Make a Reservation** to purchase online with a valid Credit Card.
- Your membership must be current and in good standing to purchase an Expressway Week. If your annual Activity Fee is due, you can pay for it at the time of your booking.



#### **OVER THE PHONE**

Call the Expressway Weeks department to reserve your condominium with a valid credit card. Just remember the <u>Expressway Weeks</u> is a live online booking system, and are reserved first come, first served!

### **WHETHER YOU PURCHASE ONLINE OR BY PHONE:**

- Once an Expressway Week is reserved, the vacation is noncancellable, nontransferable and all fees paid are nonrefundable.
- Security deposits will be reserved on your Credit Card and charged should you or your guest(s) damage or remove items from the condominium.

**YOU CANNOT ASK FOR SPECIFIC EXPRESSWAY WEEKS VACATIONS,** these discounted accommodations are what remain after the Vacation Weeks are fulfilled.



You can reserve airfare online! Check the latest fares and availability before booking your condo or <a href="https://www.normonton.org/hotel-room">hotel room</a> easily and securely from this Member's-only website. And don't forget your <a href="https://www.normonton.org/hotel-room">website</a>. And don't forget your <a h



#### WHEN YOU'RE LOOKING FOR A DEAL, YOU'LL FIND DEEPLY DISCOUNTED CONDOMINIUM

**ACCOMMODATIONS WITH SPECIAL BUYS.** These condo sales events vary and are offered for a very limited time. Be sure to sign up for the <u>Email Specials</u> to be among the first to take advantage of our limited-time offers with Special Buys.

These limited-time savings opportunities are not offered every week, and availability of sale condos varies. When you see a place go on sale you want to visit, grab it quick! They are first come, first served, online booking vacations only!

Your membership must be current and in good standing to take advantage of Special Buys.



## The Performance Plus GUARANTEE

#### **WORRIED ABOUT YOUR CONDOMINIUM?**

Don't be. Your Comfort is Our Promise.

WE'RE SO SURE YOU'RE GOING TO LOVE YOUR CONDO, WE HAVE A GUARANTEE FOR YOUR VACATION WEEK AND EXPRESSWAY WEEK CONDOMINIUM RESERVATIONS.

If you are dissatisfied with your accommodations, we will try to correct it while you are on vacation or we will give you your Star Credit(s) back.

## TO QUALIFY FOR THE PERFORMANCE PLUS GUARANTEE, YOU MUST:

- Call the Emergency Number found on the Guest Reservation Confirmation while on vacation.
- Provide all of the details of the situation and allow 24 to 48 hours for a solution.

If a reasonable maintenance concern cannot be rectified during your stay or alternative accommodations are not available, a Global Connections representative will contact you for the guarantee.



## Guest Reservation CONFIRMATION

## AFTER YOU'VE MADE A RESERVATION, LOOK FOR YOUR TRAVEL CONFIRMATION

When you choose a condominium with Global Discovery Vacations, you'll receive a Guest Reservation Confirmation with all of the details for your vacation stay. These important travel documents will arrive by E-Confirmation through email for some, other confirmations will arrive within two weeks of your scheduled check-in date through the mail.

### YOUR GUEST RESERVATION CONFIRMATION WILL INCLUDE:

- Name and address of your resort
- Check-in and check-out times
- Dates of your stay
- Directions to the resort
- Special Conditions
- Accompanying paperwork from the resort, if any
- Reconfirmation instructions
- Emergency contact phone numbers
- Terms of Use

Review your confirmation carefully. If you discover any discrepancies, call your Vacation Specialist immediately. And remember to take this important document with you when you travel!

## MAKE SURE YOU KNOW WHO WILL ARRIVE FIRST!

If the person checking into your unit first is not listed on the confirmation, they will not be allowed access to the condominium. It's a security measure taken at most resorts. Make sure you have your Guest Reservation Confirmation and photo identification when you arrive.

## DON'T LEAVE WITHOUT YOUR GUEST RESERVATION CONFIRMATION!

Some resorts require you to check-in with their documents and might include:

- Parking passes
- Off-site check-in or
- Require an additional security deposit.

If this is the case for your resort, you'll receive a Guest Reservation Confirmation packet in the mail that will include any additional information required for your stay.

## RECONFIRM FOR YOUR PEACE OF MIND!

Reconfirm your reservations as instructed on your Guest Reservation Confirmation to ensure ease of check-in. Some resorts may release your unit if you don't reconfirm, so this is an important step.





## Travel PROTECTION

We'll Offer You Even More Peace of Mind.

Protect your Vacation Weeks, Expressways and Cruise Exchange Vacations with ease, with VacationGuard®. In seconds, you can affordably obtain these benefits to protect both you and your traveling companions (up to 8 travelers).

#### **VACATIONGUARD® PROVIDES INNOVATIVE BENEFITS\* LIKE:**

- Process Fee Protection
- Trip Cancellation & Interruption
- Medical Expense for Injury & Sickness
- **●** Lost, Stolen, or Delayed Baggage
- Protection against Weather

- Protections for Job Loss and other Perils
- Trip Delay Benefits if Flying or Driving
- **●** Emergency Medical Evacuation & Repatriation
- Accidental Damage to Your Rental Unit
- ➡ Travel Assistance Protection, Worldwide

Travel Protection is offered up to 14 days prior to travel, so protect your vacation before you wish you had. Accept Travel Protection when you plan your next trip with a 21-Day Free Look. Review the plan details now.

\*If you're reserving a Discount Week or purchasing airfare, tours, cruises or any other travel service offered through your membership, your Vacation Specialist will advise you of your travel insurance options at the time of booking. Many factors determine availability and price, including, but not limited to, value, length of vacation and insurance provider.

\* Due to state licensing requirements, our travel insurance is not available in all states. The option for Travel Protection, and any benefits or coverage may be updated or changed without advance notice. Coverages, benefits, and availability of product will vary depending on state of residency and information provided in the application, and is limited to United States Residents only. Berkshire Hathaway Travel Protection is the marketing name used by Berkshire Hathaway Global Insurance Services, LLC (BHGIS). Please see your policy for coverages, exclusions, and state specific language. VacationGuard® travel insurance is produced and serviced by BHGIS and underwritten by National Liability & Fire Insurance Company or Berkshire Hathaway Specialty Insurance Company (formerly known as Stonewall Insurance Company). Travel Protection is only offered for condominium vacations or cruise exchange and does not apply to Travel Agency purchases.

## Season GUIDE

#### WHEN SHOULD YOU GET THERE?

Timing is everything, especially when when everyone converges on a place, you travel. Known as 'seasons', you can go to resort destinations during Value Season or Peak Season.

Value Season offers you the best savings, and the best vacation when you travel without the crowds. And Peak Season is the popular days

such as holidays, special events, spring break and summertime!

We've got the dates when you want to upgrade. You can see what is Value Season and what is Peak Season. listed by the year you're traveling, on the Season Guide.

### SOME LOCAL AND ONE-TIME SPECIAL EVENTS WILL MAKE A WEEK PEAK, SUCH AS:

#### **SPECIAL EVENTS, INCLUDING BUT NOT LIMITED TO:**

- Bike Weeks (motorcycles)
- Race Events (NASCAR)
- Golf Tournaments
- Fall Foliage Weeks
- Junaknoo (Caribbean)

- Major Sporting Events (NFL, MLB, Soccer, Tennis and The Olympics to name a few)
- St. Patrick's Day
- Spring Break

#### **ALL HOLIDAYS, INCLUDING BUT NOT LIMITED TO:**

- Christmas
- Easter
- Independence Day
- Labor Day

- Memorial Day
- New Year's
- President's Day
- Thanksgiving









## You Have EXCHANGE OPTIONS!

#### **EXCLUSIVE EXCHANGE BENEFITS FROM OUR PARTNERS DAE AND RCI**

If you're a timeshare owner and a Global Discovery Vacations member, you qualify for special benefits on your timeshare exchange. You may choose from the following selections offered by DAE and RCI.



### **DAE (DIAL-AN-EXCHANGE)**

- Free membership
- **○** First exchange fee is \$129
- No additional requirements
- Use promo code GDV17

CALL: 800.468.1799 | VISIT: www.daelive.com



## RCI (RESORT CONDOMINIUMS INTERNATIONAL)

- 1-year membership is \$59 (you save \$65)
- 2-year membership is \$100 (you save \$129)
   Resort must be RCI affiliated
- Use promo code GCSAVE
- If you own at a Points RCI Affiliated resort, you can always reinstate your RCI membership by contacting your home resort.

CALL: 800.338.7777 | VISIT: www.rci.com





### DAE

Dial An Exchange (DAE) is the largest privately owned timeshare exchange provider in the world. DAE is a direct-to-consumer exchange service founded in 1977. The exchange terms are simple: find a week you want, bank your timeshare week in exchange, and pay a low member exchange rate. DAE hangs its hat on high-quality customer service and simplicity. DAE doesn't employ trading values, seasonal tables or complicated valuation models. You simply exchange your timeshare week for any week you find available.

#### **RCI**

Founded in 1974, RCI remains the leader in vacation exchange, offering the world's largest vacation exchange network and providing unrivaled products and services to enhance the vacation ownership experience. It's one of the many reasons why more resorts trust RCI to deliver vacation exchange services to members than any other company across the globe.

This service only applies to your timeshare weeks should you own a timeshare. You cannot trade any vacations you reserve using your Star Credits or by using your Global Discovery Vacations membership.



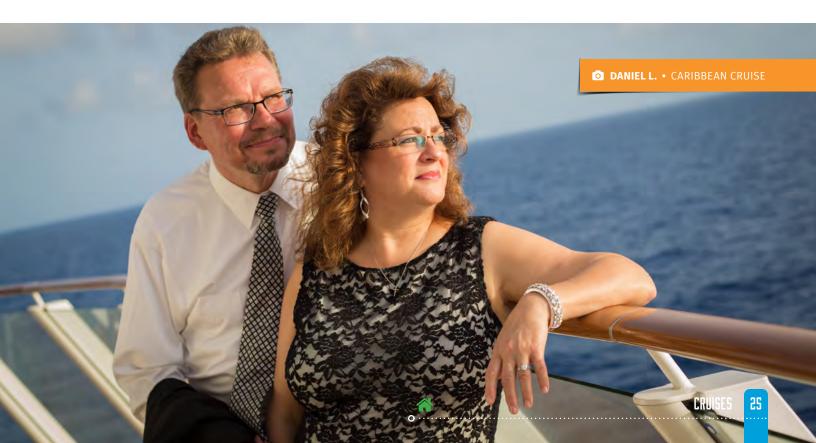
## CRUISES

## We'll Take You to THE SEA...

**IF YOU'RE READY TO CAST OFF AND EXPERIENCE LIMITLESS OPPORTUNITIES FOR EXHILARATING DISCOVERY, A CRUISE IS FOR YOU.** With your Global Discovery Vacations travel club membership, you'll find three ways to cruise.

- Cruise Exchange
- Global VIP Cruises
- **○** Traditional Cruise Vacations

Each style has its own nuances, all offer exceptional service and money-saving opportunities.





#### **EXCHANGE STAR CREDITS FOR A CRUISE!**

Save big on select cruse itineraries by using one (or more!) Star Credit(s)!

#### **HOW TO CRUISE EXCHANGE:**

- Submit requests online for any of the eligible cruises and departure dates listed under Star Credit cruises. Not seeing one you like? You can make a request with the form online and a Cruise Consultant will contact you for more options.
- A Cruise Consultant will contact you with availability, cruise information, Star Credit usage and upgrade options.
- ➡ All Cruise Exchange Vacations are based upon double occupancy and fees are per person. Air, insurance, port charges, taxes, fuel surcharges, shore excursions, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).
- Should you want to bring family and friends, you can do so with additional Star Credits! A transfer fee will apply to non-members. Your Cruise Consultant will explain your options based on your desired cruise.



## Cruise Exchange Purchasing REQUIREMENTS

**(2)** 

### You must submit a **Cruise Exchange Request Form**

(phone calls will be not be accepted for Cruise Exchange Vacations to give the Cruise Consultant time to research your vacation options):

- Make your request 120 days in advance.
- Submit the <u>online form</u> or print the form and fill it out in its entirety. Fax or mail using the U.S. Postal Service.

**(2)** 

**To submit a Cruise Exchange Request Form** you'll need to fill out the form in its entirety and include:

- Member Name as shown on your Membership Agreement.
- Cruise Destination & Description (include cruise line if necessary).
- Dates of travel.
- Credit Card information (payment will not be made until a Cruise Vacation has been accepted).
- Your annual Activity Fee must be current prior to the departure date.

YOU'LL BE CONTACTED BY A CRUISE CONSULTANT WITHIN 5 DAYS OF RECEIPT OF YOUR CRUISE EXCHANGE VACATION REQUEST TO START SEARCHING FOR YOUR PERFECT CRUISE VACATION. It can take an average of four to six days to receive a mailed form, please take delivery time into consideration when you're waiting to be contacted.





## Should you need to cancel your Cruise Exchange Vacation, penalties will apply as follows:

**Deposit and Star Credit(s) are nonrefundable at the time of booking.** Any fees above the deposit will be penalized as followed, based on days out from travel date:

- 119-91 days 25% fees deducted
- 90-61 days 50% fees deducted
- 60-31 days 75% fees deducted
- Less than 30 days: nonrefundable
- Government taxes will be refunded as long as the cruise is cancelled prior to sailing, taking into account our business hours.

The Cruise Exchange program cabin cannot be combined with any other offer. Discounts and/or special promotions only apply if a Member reserves an additional cabin at the published cruise line rates for family or friends, and cabins are subject to availability and rates are subject to change.





#### **WE'LL MAKE YOU A VIP!**

Global VIP Cruise Vacations put you in the front row for themed cruise excursions to places like ports around the world, with exclusive entertainers, parties and more.



PORTS OF CALL INCLUDE Alaska, Caribbean, Mexico, Canada and New England departing from places like Miami, Florida; New York, New York and Seattle, Washington, just to name a few.

### YOU'LL RECEIVE EXCITING ONBOARD PERKS, SUCH AS:

- Exclusive Shows
- Free Dance Lessons
- Free Fitness Classes
- Cooking Demonstrations
- Wine Tastings

- Complimentary Group Dining
- Cocktail Parties
- Souvenirs from Global Connections
- Exclusive onboard-only discounts for future cruise vacations

## YOU'LL DISCOVER GLOBAL VIP VACATIONS SAIL ON SOME OF THE MOST RESPECT CRUISE LINES IN THE INDUSTRY, INCLUDING:

- Princess Cruise Line
- Royal Caribbean

- Holland America Line
- MSC Cruise Lines

#### Star Credits do not apply to Global VIP Cruise Vacations. Costs vary by sailing, destination and cruise line.

You'll be accompanied by one or two Global Connections Hosts on most Global VIP Cruise Vacations. These travel professionals are on board to make sure you have the best cruise vacation imaginable!

You do not have to be a Global Discovery Vacations member to book a cabin on a Global VIP Cruise Vacation, so bring your friends! Members will receive exclusive onboard credits to spend on the ship!



## Global VIP Cruise Vacations Purchasing

### REQUIREMENTS

**e** 

**Browse Global VIP Cruise Vacations** on your Member's-only website!

**Click on Request More Info** from the website to send in a request for information or call the Travel Agency to book your Global VIP Cruise Vacation.

- COSTS VARY BY SAILING, DESTINATION AND CRUISE LINE.
- **STAR CREDITS CANNOT BE APPLIED TO THESE CRUISES.**

Should you want to bring family or friends, you can purchase as many additional cabins as you'd like at the standard rate.

**ALL GLOBAL VIP CRUISE VACATIONS ARE BASED UPON DOUBLE OCCUPANCY AND FEES ARE PER PERSON.** Air, insurance, port charges, taxes, fuel surcharges, shore excursions, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).

THE GLOBAL VIP CRUISE CABIN YOU RESERVE WITH THE VIP GROUP CANNOT BE COMBINED WITH ANY OTHER OFFER. Cabins are subject to availability and rates are subject to change.

**CANCELLATION POLICIES APPLY AND ARE DICTATED BY THE CRUISE LINE.** Ask your Cruise Consultant for the details at the time of your reservation.



When you find the perfect cruise, don't forget to check for airfare online! Check the latest fares and availability when you book your cruise, including pre- and post- hotel room stays easily and securely from this Member's-only website. And don't forget your vehicle! Car rentals are also easy to reserve online from Global Discovery Vacations.



#### WE'RE NOT DONE WITH CRUISING YET!

You'll find even more ports of call and fanciful <u>cruise vacations online</u>. Or you can call a Cruise Consultant to place you on a cruise line going anywhere in the world!

#### **YOU CAN SAIL WITH:**

One person➡ The whole family➡ An entire group

Don't forget to ask for pre- and post-cruise vacation add-ons, too. Our Travel Agency and Cruise Consultants can get you from your home, to your ship, and back in one easy step!



## Cruise Vacation Purchasing REQUIREMENTS



- **●** Browse <u>Cruise Vacations</u>, select a cruise and follow the prompts to purchase online.
- Or call the Travel Agency to book any Cruise Vacation you like.
- Costs vary by sailing, destination and cruise line.
- Star Credits cannot be applied to these cruises.

Should you want to bring family or friends along, you can purchase as many additional cabins as you'd like at the standard rate.

**CRUISE VACATIONS ARE BASED UPON DOUBLE OCCUPANCY AND FEES ARE PER PERSON.** Air, insurance, port charges, taxes, fuel surcharges, shore excursions, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).

**CABINS ARE SUBJECT TO AVAILABILITY AND RATES ARE SUBJECT TO CHANGE.** Cancellation policies apply and are dictated by the cruise line. Ask your Cruise Consultant for the details at the time of your reservation.



Don't forget to get your <u>airfare</u> and your pre- and post-cruise <u>hotel room</u> stays online. If you need a <u>vehicle</u>, you can rent a car online from Global Discovery Vacations, too.





## TOURS

# Sit Back and Relax... TOURS HAVE IT ALL PLANNED!

IF YOU'RE LOOKING FOR A VACATION THAT DOES ALL THE WORK FOR YOU, LOOK NO FURTHER THAN GUIDED TOURS. WE'VE PARTNERED WITH THE MOST EXPERIENCED VENDORS, PROVIDING YEARS OF EXPERIENCE PLANNING THE PERFECT ITINERARY ...



## WITH YOUR GLOBAL DISCOVERY VACATIONS MEMBERSHIP, YOU'LL FIND THREE WAYS TO TOUR THE WORLD:

- Tour Exchange
- Traditional Tours
- Design a Tour

From beating the lines at tourist hot spots to one-of-a-kind local encounters, guided tours offer the perfect combination to experience destinations like never before.



#### **EXCHANGE STAR CREDITS FOR A TOUR!**

Save big on select tour itineraries by using one (or more!) Star Credit(s).

#### **HOW TO TOUR EXCHANGE:**

- Submit a Request Info form online on any of the eligible tours and departure dates tours listed under Star Credit Tours.
- Possible upgrade options with additional Star Credit(s) will be discussed at the time you speak to your Tour Consultant.
- Maximum 3 guests per room. Air, insurance, transfers, taxes, optional tours, pre/post nights, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).
- Should you want to bring family and friends, you can do so with additional Star Credits! A transfer fee will apply to non-members. Your Tour Consultant will explain your options based on your desired tour vacation.



## Tour Exchange Purchasing REQUIREMENTS

**(2)** 

You must submit a Tour Exchange Request Form found on each tour's information page under <u>Star Credit Tours</u> (phone calls will be not be accepted):

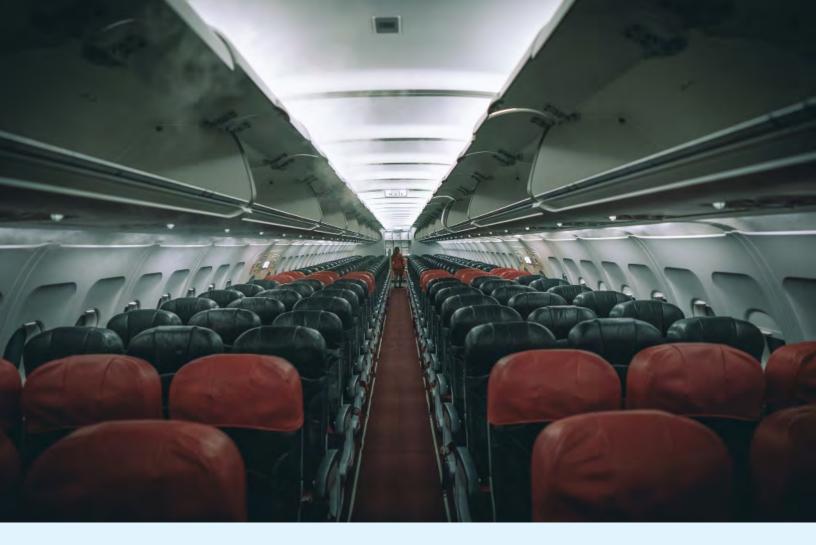
- Make your request at least 60 days in advance.
- Submit the online form or print the form and fill it out in its entirety. Fax or mail using the U.S. Postal Service.



**To submit a Tour Exchange Request Form** you'll need to fill out the form in its entirety and include:

- Member Name as shown on your Membership Agreement.
- Tour Destination & Description (include Tour Company if necessary).
- Dates of travel.
- Credit Card information (payment will not be made until a Tour Vacation has been accepted).
- Your annual Activity Fee must be current prior to the departure date.

YOU'LL BE CONTACTED BY A TOUR CONSULTANT WITHIN 5 DAYS OF RECEIPT OF YOUR TOUR EXCHANGE VACATION REQUEST TO START SEARCHING FOR YOUR PERFECT TOUR VACATION. It can take an average of four to six days to receive a mailed form, please take delivery time into consideration when you're waiting to be contacted.





## Should you need to cancel your Tour Exchange Vacation, penalties will apply as follows:

**Deposit and Star Credit(s) are nonrefundable at the time of booking.** Any fees above the deposit will be penalized as followed, based on days out from travel date:

- 60+ days prior to departure: nonrefundable deposit will be retained
- 60 16 days prior to departure: 30% of tour price
- 15 1 day prior to departure: 50% of tour price
- Day of departure and after: 100% of tour price
- Travel Insurance is nonrefundable once purchased
- Air terms vary and will be disclosed at the time of booking



## TOUR THE WORLD WITHOUT LIMITATIONS!

You'll find even more destinations and tour companies offering a huge variety of experiences and activities online under Traditional Tours. Or, you can call a Tour Consultant as we have access to even more than the tours listed online!

## YOU CAN TOUR WITH:

- One Person
- The whole family
- An entire group

Don't forget to ask for pre- and post-tour vacation add-ons, too. Our Travel Agency and Tour Consultants can get you from your home, to your tour, and back in one easy step!

## Tour Vacation Purchasing REQUIREMENTS



- Browse <u>Tour Vacations</u>, select a Tour and follow the prompts to purchase online.
- Or call the Travel Agency to book any Tour Vacation you like.
- Costs vary by destination and tour company.
- Star Credits cannot be applied to these tours. Should you want to bring family or friends along, you can purchase additional spots at the standard rate.

**TOUR VACATIONS ARE BASED UPON DOUBLE OCCUPANCY AND FEES ARE PER PERSON.** Air, recommended travel insurance, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).

**TOUR PRICES ARE LAND ONLY.** All tour specials are subject to availability and rates are subject to change. Travel insurance is highly recommended. Not responsible for publishing/printing errors. Additional taxes, surcharges, and luggage fees may apply.



Don't forget to get your <u>airfare</u> and your pre- and post-tour <u>hotel room</u> stays online. If you need a <u>vehicle</u>, you can rent a car online <u>from Global Discovery Vacations</u>, too.





## LET US CREATE THE VACATION OF YOUR DREAMS!

With the new <u>Design a Tour</u> feature, we customize experiences in your ideal destination to design a unique and unforgettable adventure created only for you.

Tailored to your family, spending range and the worldwide destination you've longed to explore, our professional travel consultants will guide you through creating once-in-a-lifetime experiences. Their diverse expertise ensures your Global Discovery Vacations membership provides you with the most exclusive and personalized services for creating amazing vacations.

### **TELL US HOW YOU WANT TO VACATION:**

- **○** Ideal destinations **○** Activity Levels
- Specific Accommodations

- **○** Full or Leisurely Itinerary
- **○** Foodie? Hiker? Dare Devil?
- Budget

Star Credits cannot be applied to these tours. Let us do the hard work of building the perfect vacation!

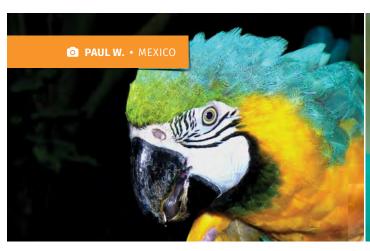




## TRAVEL AGENCY

## Any Way You Want to TRAVEL!

WHEN IT COMES TO GETTING INTO YOUR FAVORITE PLACES OR DISCOVERING SOMETHING NEW, IT'S ALL ABOUT WHO YOU KNOW. With your Global Discovery Vacations <u>Travel Agency</u>, you have direct access to professional travel agents who can get you right where you want to be, doing just what you want to do, in the best way to get you there.





### WHERE YOU WANT TO BE:

- Hotels in metropolitan cities
- All-inclusive resorts in popular destinations

## WHAT YOU WANT TO DO:

- Honeymoons
- Destinations Weddings
- Family Reunions

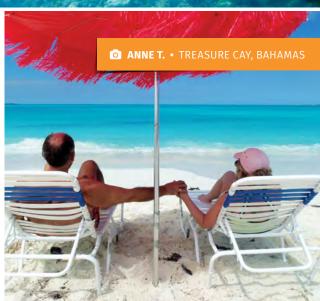
### **HOW YOU WANT TO GET THERE:**

- Airfare
- Car Rentals
- Cruise Ships

- Quaint bed & breakfasts towns
- Cruising on massive ships
- International trips
- Business Trips
- Adventure Tours
- Escorted Tours
- River Cruises
- Motor Coaches
- International Adventures







## **EXPERTS YOU CAN TRUST.**

WHEN YOU PLAN YOUR VACATION USING A GLOBAL CONNECTIONS TRAVEL AGENT, YOU'LL TALK TO REAL PEOPLE WHO HAVE REAL-WORLD TRAVEL EXPERIENCES.

They put their expertise to work for you, choosing reputable cruise lines, tour operators, resorts,

hotels and more. Plus, should something go wrong with a flight, car rental or reservation, you have a professional willing and ready to assist you!

When you book a trip with a Global Connections travel agent, you'll spend less time planning your vacations, and more time enjoying them.

Star Credits do not apply for travel arrangements reserved with the Travel Agency.



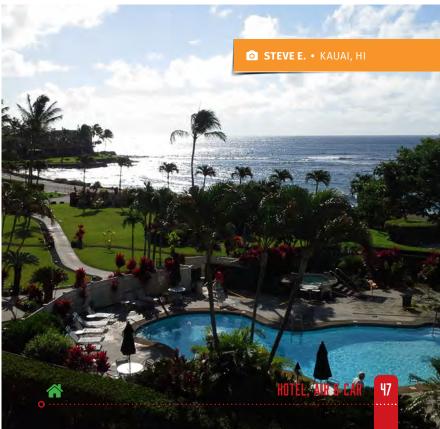


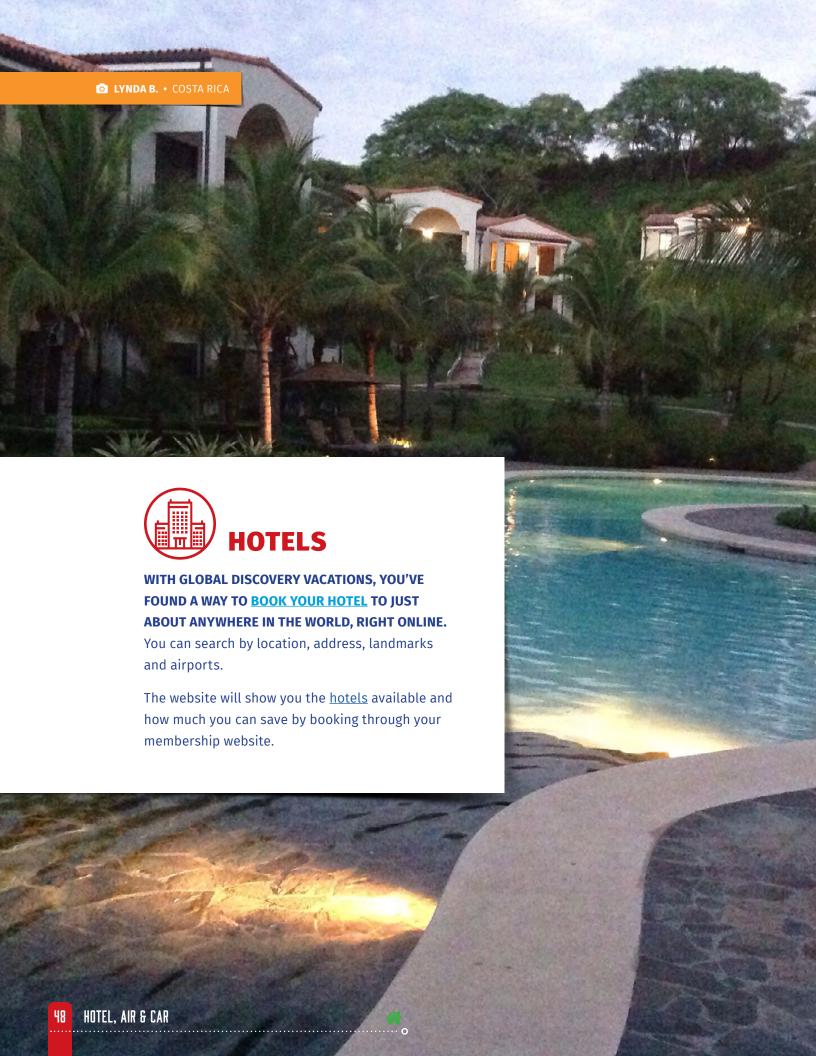
# ONLINE HOTEL, AIR AND CAR

# Online Hotel, Air and Car RESERVATIONS!

**WE GET IT. YOU'RE BUSY AND KNOW RIGHT WHERE YOU WANT TO BE.** So you can reserve your <u>hotel room</u>, book your <u>airfare</u>
and reserve a <u>rental car</u> for your next vacation, convention or
weekend getaway right online.









## WEEKLY STAYS STAR CREDIT EXCHANGE PROGRAM

STAY 7+ NIGHTS THROUGH OUR ONLINE WEEKLY STAYS BOOKING SERVICE, AND GET \$250 CASH BACK WITH STAR CREDIT EXCHANGE!

Members already save an average of \$250 when booking through our weekly stays service, and now you can add an additional \$250 cash back!

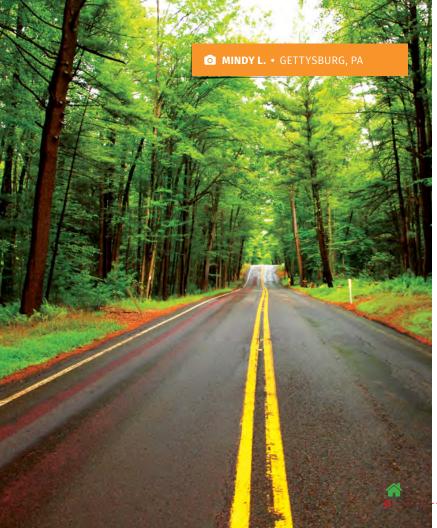
For full details, go here!



WITH GLOBAL DISCOVERY VACATIONS,
YOU CAN FIND FLIGHTS RIGHT FROM THE
MEMBERSHIP WEBSITE YOU USE TO BOOK YOUR
ACCOMMODATIONS! Simply enter where you are
flying from and to, travel dates and number of
travelers to see all of your options.

Find the right flight? Book right then, safely and securely online!







## YOUR VACATION DOESN'T END WITH YOUR FLIGHT

**THERE!** You need to be able to get out and explore your destination and a rental car is just the thing! After you book your condominium, cruise or hotel room and you've secured your airfare, **rent a car** from your membership website! Find the location you'll be picking up from, choose dates and times and you'll find all kinds of options. All of the major rental car brands are represented, offering compact to midsize to full!

Of course, if you want personal attention, our Travel Agents are always available to make any of your travel arrangements if you prefer a personal touch for your hotel, air and car reservations.



## CAMPING

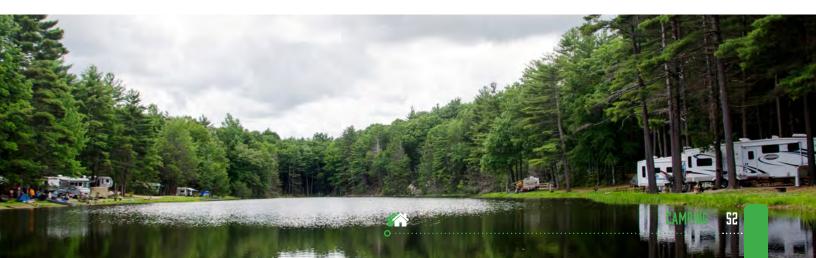
## We'll Take You Across America & into British Columbia... CAMPING!



AS A GLOBAL DISCOVERY VACATIONS MEMBER, YOU CAN ENIOY THE GREAT OUTDOORS WITH A THOUSAND TRAILS

<u>CAMPING PASS!</u> This annual camping pass provides flexible, year-round access to the Thousand Trails premier network of family camping resorts. Save \$150 off any of the Thousand Trail passes. Save \$150 off any of the Thousand Trail passes.

With more than 85 scenic locations in more than 22 states and British Columbia, you're sure to find places your family is going to love! These spacious campsites feature resort-style amenities and all-around family fun, plus destination attractions like fishing, hiking, boating, and so much more. With your annual pass, you will enjoy year-round access to some of the best camping destinations – saving thousands off of retail camping prices.



## Camping Purchasing REQUIREMENTS

### **PLANNING YOUR CAMPING VACATION IS EASY!**



- Find the zone map.
- Purchase the zone option you like securely <u>online</u>, anytime.
- ♠ A friendly, knowledgeable professional from Thousand Trails will call you to activate your Thousand Trails Camping Pass.

You can use your Thousand Trails Camping Pass for overnight camping in your own tent or RV at all of the designated campgrounds in your zones; some conditions of use do apply:

- You can stay up to 14 consecutive days at a time.
- You'll need to wait seven days before beginning your next stay (up to 14 days).
- ➡ There is no additional fee for the first 30 nights each year.
- Additional nights after 30 incur a modest daily usage fee of \$4.



**THOUSAND TRAILS HAS MANY WAYS TO ENJOY THE GREAT OUTDOORS!** You can use your Thousand Trails Camping Pass at campgrounds renowned for providing comfortable and memorable experiences. For additional fees, you and your family can also enjoy access to a variety of rental accommodations. Choose from:

- Cabins
- Cottages
- Travel Trailers Yurts
- Recreational Vehicles (RV)
- And even covered wagons in Santa Barbara, California

Whether you want to spend your time on the shores of Florida, embark on kayak adventures in Oregon, teach your kids to fish in Washington, or just about any other outdoor activity, you are sure to find your way to fun for everyone with your Thousand Trails Camping Pass!

You can call Thousand Trails directly with any questions you may have about the specific campgrounds before you purchase your Thousand Trails Camping Pass. Just make sure you identify yourself as a Global Discovery Vacations member.

This promotion is sponsored by MHC Thousand Trails Limited Partnership, Two North Riverside Plaza, Suite 800, Chicago, IL 60606. This advertising is being used for the purpose of soliciting sales of resort campground memberships. This document has been filed with the Department of Licensing, State of Washington, as required by Washington law. Value, quality or conditions stated, and performance on promises are the responsibility of the operator, not the Department. The filing does not mean that the Department has approved the merits or qualifications of any registration, advertising, or any gift, prize or item of value as part of any promotional plan. This offer is not valid in MS, MN or SD. This offer may not be combined with any other offer.





## SHOPPING

## SHOPPING DISCOUNTS

We'll show you the savings!



As a Global Discovery Vacations member, you have access to the newest shopping trend that's fun and rewarding, offering you savings and rewards on the name-brands you know and love!

**PLUS, WITH DISCOVERY MALL, YOU CAN EARN UP 10% CASH BACK ON PURCHASES MADE ONLINE!** Not all offers on Discover Mall are eligible for cash back. When you see the cash back marker on the offer tile or pop-up, you will earn rewards. If you do get cash back, redeeming your reward is easy! After you've accrued \$10 or more, follow these steps:

- Click on the cash back icon in the upper right hand corner of the website.
- Confirm your address.
- Submit.

That's it! A check will be sent by first-class mail on the same day of the request.



## **JUST WHAT CAN YOU BUY ON DISCOVERY MALL?**

You'll find special discounts and offers, daily deals and so much more on everything from:

- Accessories
- Appliances
- Automotive
- Beauty
- Books
- Business & Office
- Cameras
- Car Electronics
- Cell Phones
- Clothing
- Coffee & Tea
- Computers & Electronics
- Cookware
- Finance

- Fitness
- Flowers & Gifts
- Food
- Fragrances
- Gadgets
- Games
- Groceries
- Handbags
- Health & Wellness
- Home & Family
- Identify Theft Protection
- Insurance: Auto, Home & Life
- Internet Service Providers
- Jewelry

- Medical & Vision Insurance
- Movies
- Music
- Outdoors
- Pet Insurance
- Restaurants
- Shoes
- Software
- Sports
- Sweets
- Tickets
- Video Games
- Watches
- Wine & Beverages

What's more, with Local Deals, you can find savings on the places you visit by your home.

SO SIGN UP AND START SAVING, AND EARNING, WITH DISCOVERY MALL TODAY!









## HOME FURNISHINGS AND INTERIOR DESIGN

We'll Show You to an Interior Decorator!



FOR YOUR
FURNITURE
OR HOME
FURNISHINGS,
YOU'LL HAVE

## DIRECT ACCESS TO A PROFESSIONAL INTERIOR DESIGNER: SORAYA'S CREATIVE INTERIOR DESIGN!

You can put their expertise to work for you to purchase brand-name furnishings from bedroom and living room sets to flooring and window coverings.

## TO GET A QUOTE OR MAKE A PURCHASE:

- Browse the collection of preferred vendors.
- **Submit your Offline Quote.**
- Call Customer Relations to speak directly to an interior decorator.

The professionals will advise you on fabrics, colors and styles so you can make an informed decision on your important household purchases. You'll receive a complete quote, including shipping and handling, which varies by state.

There's no additional charge for Soraya's Creative Interior Design to help you navigate your sometimes tricky home furnishings purchases—it's all part of your Global Discovery Vacations membership package.

If you want more, Soraya's Creative Interior Design can even provide complete residential design services for a discounted hourly fee.



## SHARE THE FUN

# Share the Fun & Earn GIFT CARDS, CASH & VACATION CREDIT!

With your GDV membership, you not only save money on vacation, you can make money with our Share the Fun referral rewards program.

- ➤ You'll receive a \$25 digital gift card for every qualified referral that books and completes a presentation (online or in person). Choose from dozens of retailers.
- Your referral earns a 7-night stay in a resort condominium at their choice of popular vacation destinations.
- **When your referral becomes a member,** you choose from two rewards:







## **EARNING IS EASY:**

- Visit the Referral Rewards section of your members-only website to refer family, friends, co-workers and everyone else you know who wants to vacation more.
- Fill out and submit the Share the Fun form with your referrals' names and email addresses.
- When your referrals book a presentation, you'll get an email letting you know. Be sure to add members@memberservicesmail.com to your contacts list so you're sure to receive all emails containing your rewards.
- Presentations can be at home, on-line webinars, or your referrals can visit one of our offices if it's convenient.
- When they complete their presentation, you get a link to choose your gift card and they get a certificate for their condo stay.
- There is no limit on how many gift cards or how much cash and vacation credit you can earn!

## **USE YOUR REFERRAL TOOLKIT**

- Go to the My Account Info on your members-only website and click "Referral Toolbox." There you'll find materials to help you refer more.
- Check this frequently as we are continually adding new ideas and tools to help you make money!



## TRAVEL CLUB MEMBERSHIP TERMS & CONDITIONS

To use any of the benefits found within this membership guidebook, Member must be in good standing with all fees and payments current.

The Global Discovery Vacations travel club is provided by Global Connections, Inc. You'll find the terms and conditions of use for all of the services within your travel club in this section.

Travel services and/or accommodations booked through your membership are not for resale. Resale is a violation of your membership terms and may result in termination of your membership, along with forfeiture of any membership fees paid. If your membership is terminated due to a violation on your part, you may still be responsible for membership fees due and unpaid, including any unpaid fees related to a revolving credit account.

Credit card charges will appear on your statement as collected by Global Connections, Inc. or the major travel provider for your vacation.

Global Connections, Inc. is not responsible for any and all applicable taxes, deposits and other expenses associated with travel such as airfare, resort fees or any additional expenses for any Member's condominium, resort or hotel stay.



### STAR CREDITS

Your membership is based on Star Credits. You choose how many Star Credits you receive with your membership at the time you join. These Star Credits are available to use for 12 months from your Anniversary Date.

A Star Credit is required to reserve Vacation Week condominiums, waive upgrade fees and/or use towards the Cruise Exchange and Tour Exchange programs. Star Credits cannot be used to waive Processing Fees, Upgrade Fees on Cruise Exchange and Tour Exchange programs or to waive Gift Certificate fees. Star Credits are only valid if your annual Activity Fee is current, and can only be applied to travel that is completed by your annual Anniversary Date.

Unused Star Credits expire on your annual Anniversary Date, and cannot be accumulated or carried over to another membership year.

You may add Star Credits at any time. Contact Member Relations for details.

Star Credits can be used individually for more vacation opportunities, or together for one incredible adventure at an even better value.

Whenever two or more fees apply (such as a bedroom or peak fee) the Star Credit will be applied toward the higher fee.

All Travel Fees, and Activity Fee can increase by 5% on your anniversary date each year.

## CONDOMINIUMS

The condominium travel benefit is based on reserving available resort accommodations. Availability of these accommodations varies from time-to-time and is subject to change without notice. Members do not obtain any interests in, or recurring rights to use, any real estate or real property, and availability of accommodations and destinations at any given time is in no way guaranteed.

If any damage should occur while you are occupying a condominium or resort accommodation, you must notify Global Connections, Inc. or the resort immediately. You are responsible and will be held liable for any fees charged due to damage of property furnishings or the condo/resort.

All reservations require a refundable Security Deposit at time of condominium reservation by Global Connections, Inc. Some resorts may require additional security deposits which must be paid by the Member. No pets and/or smoking is allowed in any unit. A minimum \$500 penalty applies to those who disregard these conditions.

All condominium requests are reserved on a first-come, first-served basis, and are subject to availability. The size and type of accommodations, including amenities and age restrictions vary by resort and are not under the control of Global Connections, Inc.

Global Connections cannot guarantee the view or the location of the condominium within a resort. Not all oceanfront properties have private beach access, nor do all units within an oceanfront property have an ocean view.

Only the person on the condominium confirmation may check-in to the property. You must notify your Vacation Specialist at least 72 hours prior to check-in if there are any changes to occupancy prior to arrival at the resort.

Terms and Conditions of condominium use are supplied at time of reservation and Member and Member's guest(s) must abide by these whenever using Global Connections' condominium or hotel accommodations. The Performance Plus-Guarantee applies to Vacation Week and Expressway Week condominium reservations.

If you are dissatisfied with your accommodations, we will try to correct it while you are on vacation or we will give you your Star Credit(s) back. To qualify for the Performance Plus Guarantee, members must call the Emergency Number found on the Guest Reservation Confirmation while on vacation, provide all of the details of the situation and allow 24 to 48 hours for a solution. If a reasonable maintenance concern cannot be rectified during your stay or alternative accommodations are not available, a Global Connections representative will contact you for the guarantee.

The information provided in these membership materials is valid as of the publication date. Global Connections, Inc. is not responsible for changes to resort areas, or the resorts amenities or policies regarding fees, taxes or procedures.

If, due to unforeseen circumstances, your property becomes unavailable, Global Connections, Inc., reserves the right to relocate you to comparable accommodations. Global Connections is not responsible for schedule changes, acts of war or acts of God.

### **VACATION WEEKS**

Vacation Weeks are for an 8-day/7-night period from Friday to Friday, Saturday to Saturday or Sunday to Sunday as specified by the resort, during Value Season. Upgrades to Peak Season may be available for an additional Fee or Star Credit. Yearly fluctuations can cause Value and Peak months to change from year to year. Refer to your Member's-only website for the appropriate Season

Guide for your travel dates. All bookings are subject to availability and upgrades may not be available at all destinations.

Vacation Weeks are based on a standard studio or one-bedroom condominium generally accommodating two to four people respectively. When available, Members may upgrade to a two-bedroom accommodating up to six or three-bedroom accommodating up to eight people for Upgrade Fee(s) or Star Credit(s).

Occupancy limitations are set by the resort. Over-occupancy will result in an Upgrade Fee, eviction from the property and/or refusal of the party to check-in. Should this occur, Star Credits or fees paid to GCI will not be refunded. Upgrades may not be available at all destinations.

Sizes and types of accommodations, including amenities and age restrictions, vary by resort. Three-bedroom condos are not available in all destinations and resorts.

Metropolitan cities such as New York, San Francisco, Washington D.C., Rome, London and Paris do not apply, nor does Bermuda, Captiva, Sanibel or the Florida Keys. Once your requested accommodations are found, your Vacation Specialist will call you with the details and will require your acceptance or refusal within 24 hours. If you do not accept the accommodations offered within that time frame, the unit will automatically be released and the process will start over. If you refuse the unit your Vacation Specialist secured on your behalf, or you do not respond within the 24 hour time frame, your accommodations will be lost and your Processing Fee will be forfeited.

You may book consecutive or concurrent Vacation Weeks based on the number of Star Credits of your membership. There is a **\$500** surcharge for each consecutive or concurrent Vacation Week when booking multiple Vacation Weeks to Hawaii. A Star Credit cannot be used to waive this surcharge.

One (1) to Eight (8) Star Credit Memberships - You may book TWO (2) Vacation Weeks either consecutively or concurrently during peak time once in the same membership year based on availability. You may book more than two weeks consecutively or concurrently during value time once within the same membership year based on availability.

Nine (9) to twelve (12) Star Credit Memberships You may book THREE (3) Vacation Weeks either consecutively or concurrently during peak time once within your membership year based on availability. You may book more than three weeks consecutively or concurrently during value time once within your membership year based on availability.

Thirteen (13) or more Star Credit Memberships You may book FOUR (4) Vacation Weeks either consecutively or concurrently during peak time once within your membership year based on availability. You may book more than four weeks consecutively or concurrently during value time once within your membership year based on availability.

Once confirmed, your reservation is noncancelable and nontransferable and all fees paid are nonrefundable. Travel Protection is highly encouraged and is offered at the time of booking.

## **EXPRESSWAY WEEKS**

**e** 

Expressway Weeks are limited to what is found on the Member's-only website. There is no warranty, express or implied, that accommodations will be available through the Expressway Weeks program at all times. Expressway Weeks are offered on a first-come, first served basis. These vacations are provided on a feed in real time and can be purchased by another member, so make your reservation online as soon as you find one to fit your needs. You can call to book an Expressway, however they cannot be held.

Destinations are subject to change without notice and some areas and unit sizes have limited availability, especially during Peak Season and Holidays. Members cannot specify or request a unit size, destination or resort.

Expressway Weeks cannot be held, and are confirmed on a first-come, first-served basis. Once confirmed, your reservation is noncancelable and nontransferable and all fees paid are nonrefundable. Usage is limited to two Expressway Weeks per year for Members and their immediate family (parents and children) and cannot be resold.

Membership must be in good standing and all fees current to reserve an Expressway Week. Star Credits cannot be used to waive the Processing Fee.

## **DISCOUNT WEEKS**

Discount Weeks are additional condominium vacations that are researched on demand when requested by a Member. These vacations are sold to a Member at a wholesale rate.

Star Credits cannot be used for Discount Weeks. Membership must be current and in good standing with all fees paid to reserve a Discount Week.

Destinations are subject to change without notice, and every attempt will be made by your Vacation Specialist to locate your desired accommodations. Once confirmed, your reservation is noncancelable and nontransferable and all fees paid are nonrefundable.

### SPECIAL BUYS

Special Buys are limited to what is found on the Member's-only website when a Special Buy is offered. There is no warranty, express or implied, that accommodations will be available through the Special Buy program at all times.

Special Buys are offered on a first-come, first served basis. These vacations are provided online in real time and can be purchased by another Member, so make your reservation online as soon as you find one to fit your needs.

Destinations are subject to change without notice and some areas and unit sizes have limited availability, especially during Peak Season and Holidays. Members cannot specify or request a unit size, destination or resort.

Special Buys cannot be held, and are confirmed on a first-come, first-served basis. Once confirmed, your reservation is noncancelable and nontransferable and all fees paid are nonrefundable. Special Buys are for Members and their immediate family (parents and children) and cannot be resold.

Membership must be in good standing and all fees current to reserve a Special Buy.

Special Buys do not require a Processing Fee. Star Credits can be used, if available, the option to purchase with or without the use of Star Credits is provided at time of booking.

## ACTIVITY FEE

To get the most from your membership year after year, keep your membership active by paying your annual Activity Fee by each anniversary of your contract date.

The annual Activity Fee helps fund the program expenses and is due and payable by the Anniversary Date of your membership to maintain active status. You will receive notification of the Activity Fee by mail and/or email before your anniversary date. If there is an outstanding balance on your revolving charge account, your Activity Fee will automatically be processed to your account for your convenience; however, if you do not want to reactivate your membership for that coming year, contact Global Connections Customer Relations at 800-879-7779 within 45 days to confirm your inactive status and have the Activity Fee removed from your account.

You can also choose to activate your membership by paying a partial Activity Fee. The partial Activity Fee will activate Star Credits in groups of four. Depending on the number of Star Credits in your membership, the final group of Star Credits could be four or less. Please see the Activity Fee section of your online account for more details.

For example, if a member has 10 Star Credits, the annual Activity Fee is \$597. The member can choose to pay in full to activate all 10 Star Credits, or pay partial Activity Fees as:

\$199 to activate 4 Star Credits

\$199 to activate the next 4 Star Credits

\$199 to activate the final 2 Star Credits.

Partial Activity Fees are subject to the 5% increase as stated above, "all travel fees, and Activity Fee, can increase by 5% each year."

### CRUISE EXCHANGE

Cruise Exchange is limited to the eligible cruises and departure dates listed under Star Credit Cruises. We recommend you send in your request for a Cruise Exchange at least 120 days in advance of departure date, as sailings are available on a first-come, first-served basis.

Air, insurance, port charges, taxes, fuel supplements, shore excursions, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).

Qualifying cabins for the Cruise Exchange is offered per sailing. Cabins are subject to availability and rates are subject to change until booked. Transfer fees will apply to non-members.

All Cruise Exchange requests are based on double occupancy. Single supplements will apply.

Your annual Activity Fee must be current and all fees in good standing prior to departure date. The Cruise Exchange program cannot be combined with any other offer.

### **GLOBAL VIP CRUISES**

Global VIP Cruises are offered onboard a wide selection of cruise lines and can include itineraries to Alaska, Caribbean and the Mediterranean.

Star Credits cannot be used for Global VIP Cruises. Costs vary by sailing, destination and cruise line. There are no forms required for these vacations, call the Travel Agency or click to request information directly from any Global VIP Cruise listing on your Member's-only website.

Cruise rates are based on double occupancy, single supplements may apply. Air, insurance, port charges, taxes, fuel surcharges, shore excursions, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).

Global VIP Cruises are unlimited, and additional cabins for family and friends can be purchased. The Global VIP Cruise program cabin cannot be combined with any other offer. Discounts and/or special promotions may apply and are listed online, cabins are subject to availability and rates are subject to change. Cancelations penalties apply and are dictated by the cruise line.

## CRUISE VACATIONS

Star Credits cannot be used for Cruise Vacations purchased online.

GCI acts as an independent agent for Cruise Lines and other travel service providers and makes no representation or warranty as to any cruise line's or cruise ship's service levels, safety levels or intended performance. All online cruise vacation bookings are subject to cancellation penalties. It is the customer's responsibility to obtain the details regarding cancellation penalties before booking. The details of cancellation penalties are not available online, contact a Cruise Consultant to determine the details regarding cancellation penalties for your proposed booking.

### **TOURS**

**Đ** 

Tour VACATIONS ARE BASED UPON DOUBLE OCCUPANCY AND FEES ARE PER PERSON. Air, insurance, taxes, transfers, gratuities and personal expenses are the responsibility of the Member(s) and their passenger(s).

Tours ARE SUBJECT TO AVAILABILITY AND RATES ARE SUBJECT TO CHANGE. Cancellation policies apply and are dictated by the tour operator. Ask your Tour Consultant for the details at the time of your reservation.

Your annual Activity Fee must be current and all fees in good standing prior to departure date.

GCI acts as an independent agent for Tour Companies and other travel service providers and makes no representation or warranty as to any tour company's service levels, safety levels or intended performance. All online tour vacation bookings are subject to cancellation penalties. It is the customer's responsibility to obtain the details regarding cancellation penalties before booking. The details of cancellation penalties are not available online, contact a Tour Consultant to determine the details regarding cancellation penalties for your proposed booking.

GCI makes no representation or warranty as to the completeness or accuracy of the information contained in the online booking module of your Member's-only website, and therefore shall not be liable for any failure to timely update changes in special offers or for the unavailability of special offers. GCI reserves the right to change or modify any of the information contained in this Internet site or to the services described therein, without notice but we make no commitment to update such information.

GCI SHALL NOT BE LIABLE FOR ANY DAMAGES, LOST PROFITS, INJURIES, SAVINGS, OR GOODWILL RESULTING FROM YOUR USE OR INABILITY TO USE INFORMATION PROVIDED FROM THIS WEBSITE. You should therefore verify information obtained from the website before you act upon it, as applicable.

**TOUR EXCHANGE:** Tour Exchange is limited to the eligible tours and departure dates tours listed under Star Credit Tours. You must send in your request for a Tour Exchange at least 60 days in advance of departure date, as tours are available on a first-come, first-served basis. Cancellation policy applies.

The Tour Exchange program cannot be combined with any other offer. Tours are subject to availability and rates are subject to change until booked. Transfer fees will apply to non-members.

**TRADITIONAL TOURS & DESIGN A TOUR:** Star Credits cannot be used for Traditional Tour Vacations purchased online or for Design a Tour services. Costs vary by itinerary, destination and Tour Company.

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## **ONLINE HOTEL, CAR AND AIRFARE**

Additional terms and conditions will apply to your reservation and purchase of travel—related goods and services that you select. Please read these additional terms and conditions carefully.

Some hotel suppliers may require you to present a credit card or cash deposit upon check-in to cover additional expenses incurred during your stay. Such deposit is unrelated to any payment received by GCI or the third party for your hotel booking; as such GCI is not liable for any costs incurred due to relocation.

You acknowledge that some third-party providers offering certain services and/or activities may require you to sign their liability waiver prior to participating in the service and/or activity they offer. You understand that any violation of any such supplier's rules and restrictions may result in cancellation of your reservation(s), in your being denied access to the applicable travel product or services, in your forfeiting any monies paid for such reservation(s), and/or in our debiting your account for any costs we incur as a result of such violation. If you purchase airfare, please ensure you read the full terms and conditions issued by the Supplier, which can be found on the Supplier's website. You agree to abide by the terms and conditions of purchase imposed by any supplier with whom you elect to deal, including, but not limited to, payment of all amounts when due and compliance with the supplier's rules and restrictions regarding availability and use of fares, products, or services. Airfare is only guaranteed once the purchase has been completed and the tickets have been issued. Airlines and other travel suppliers may change their prices without notice. Please be aware, the supplier reserves the right to cancel your booking if full payment is not received in a timely fashion. You may have the opportunity to book a reservation for a combination of two one—way tickets instead of a roundtrip ticket. Combined one-way tickets may provide a greater choice of flights, are often cheaper and can be combined on the same airline or on different airlines. Unlike roundtrip tickets, each one-way ticket is subject to its own rules, restrictions, and fees. If one of these flights is affected by an airline change (e.g. cancellation or rescheduling) that causes a Customer to make changes to the other flight, the Customer will be responsible for any fees incurred for making changes to the unaffected flight.

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#### STAR CREDIT WEEKLY EXCHANGE PROGRAM

The Star Credit Weekly Stay exchange program is available for members and immediate family members listed in the membership profile. The weekly stay's receipt/proof of purchase must have one of these names as the person checking in. You must book your minimum 7+ night stay through the GDV online weekly stays booking service. Your membership must be active when you book the weekly stay. Within 14 days after your weekly stay, you must submit your weekly stay receipt/proof of purchase. When you submit the Star Credit Weekly Stays Exchange Form, you must be active and have a Star Credit(s) available\*\*. If the total amount of your weekly stay is less than the value of the cash back reward, you will receive the lesser amount (the monetary amount paid for your weekly stay on your booking receipt). Your Star Credit will be deducted from your account upon receipt and approval of your form and receipt/proof of purchase. Your check will be mailed via USPS within 14 business days of approval. \*\*Please note, if you book the weekly stay during a previous membership year, you must be active and have the correct number of Star Credits available when you submit the exchange form and receipt/proof of purchase. The Star Credit(s) used will be from the membership year when you submit for the Star Credit weekly stay exchange form, not when you book the weekly stay.

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#### LIABILITY DISCLAIMER

The Information, Software, Products and Services published on the online Hotel, Car and Airfare portion of your Member's-only website may include inaccuracies or errors, including pricing errors. In particular, the Suppliers and their affiliates do not guarantee the accuracy of, and disclaim all liability for any errors or other inaccuracies relating to the information and description of the hotel, air, cruise, car and other travel products and services displayed on said website (including, without limitation, the pricing, photographs, list of hotel amenities, general product descriptions, etc.). In addition, GCIs affiliates expressly reserves the right to correct any pricing errors on the website and/or pending reservations made under an incorrect price. In such event, if available, we will offer you the opportunity to keep your pending reservation at the correct price or we will cancel your reservation without penalty.

The carriers, hotels and other suppliers providing travel or other services on this website are independent contractors and not agents or employees of GCI. GCI and its affiliates are not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of any such suppliers or for any personal injuries, death, property damage, or other damages or expenses resulting there from. GCI and its affiliates have no liability and will make no refund in the event of any delay, cancellation, overbooking, strike, force majeure or other causes beyond their direct control, and they have no responsibility for any additional expenses, omissions, delays, re-routing or acts of any government or authority.

In no event shall GCI, its affiliates and/or their respective suppliers be liable for any direct, indirect, punitive, incidental, special or consequential damages arising out of, or in any way connected with, your access to, display of or use of the online hotel, car and airfare services found on the Member's-only website or with the delay or inability to access, display or use this Website (including, but not limited to, your reliance upon opinions appearing on this Website; any computer viruses, information, software, linked sites, products and services obtaining through this Website; or otherwise arising out of the access to, display of or use of



this Website) whether based on a theory of negligence, contract, tort, strict liability, consumer protection statutes, or otherwise, and even if GCI, its affiliates and/or their respective suppliers have been advised of the possibility of such damages.

If, despite the limitation above, GCI, its affiliates and/or their respective suppliers are found liable for any loss or damage which arises out of or in any way connected with any of the occurrences described above, then the liability of GCI, its affiliates and/or their respective suppliers will in no event exceed, in the aggregate, the greater of (a) the service fees you paid to GCI in connection with such transaction(s) on this Website, or (b) One-Hundred Dollars (US\$100.00) or the equivalent in local currency.

Some banks and credit card companies impose fees for international transactions. If you are making a booking from outside of the United States on a US credit card, your bank may convert the payment amount to your local currency and charge you a conversion fee. This means the amount listed on your credit or bank card statement may be in your local currency and therefore a different figure than the figure shown on the billing summary page for a reservation booked on the Member's-only website. In addition, a foreign transaction fee may be assessed if the bank that issued your credit card is located outside of the United States. Booking international travel may be considered to be an international transaction by the bank or card company, since GCI may pass on your payment to an international travel supplier. The currency exchange rate and foreign transaction fee is determined solely by your bank on the day that they process the transaction. If you have any questions about these fees or the exchange rate applied to your booking, please contact your bank. Even though Global Connections, Inc. strives to maintain the accuracy of all information contained in this membership guide, there are occasions when errors may have been made and the information may be changed without notice. For the most up-to-date membership information, visit your member's-only website. The Member, in all and every capacity, hereby knowingly and voluntarily releases and forever discharges the company, Global Connections, Inc. and their respective shareholders, officers, directors, members, employees, agents and/or representatives, from any and all liabilities, losses, obligations, allegations, complaints, suits, arbitrations, causes of action and/or claims whatsoever, in law or equity, known or unknown, which Member may have or incur as arising from any accident, incident, occurrence or event, which arises or occurs to Member, or any such Affiliate, in the course of utilizing Member's membership.

I understand and agree that a member, and their immediate household, may only purchase one membership. Immediate household is defined as those family members living at the same address. Violation could result in the cancellation of all memberships; any balance owed is then immediately due.

Transfer of Membership. A Member in full compliance with the terms and conditions of Membership may transfer his or her entire Membership (and not any portion less than the entire Membership) through sale, gift, dissolution of marriage, or by any operation of law, all to the extent permitted under applicable law and subject to the following: (i) payment in full of all payments and fees due to Global Connections, Inc., or to any other party in connection with the Membership; (ii) payment to Global Connections, Inc. of a "Membership Transfer Fee"; (iii) the Membership cannot be transferred to an existing member and may only be transferred to someone who is not already a member; and (iv) transferee's delivery to Global Connections, Inc. of their written agreement to observe and comply with all the terms and conditions of the Membership.

Except as set forth above and elsewhere in this Membership guide, a Member may not sell, convey, or otherwise transfer his or her Membership, or any of the individual benefits or components appurtenant to such membership (e.g. Star Credits, Value Weeks), in whole or in part, except as expressly set forth herein. Attempt of such unauthorized transfer may result in temporary or permanent suspension or revocation of Membership privileges (without effect as to any of Member's outstanding payment obligations).

GCI makes no representation or warranty as to the completeness or accuracy of the information contained in the online booking module of your Member's-only website, and therefore shall not be liable for any failure to timely update changes in special offers or for the unavailability of special offers. GCI reserves the right to change or modify any of the information contained in this Internet site or to the services described therein, without notice but we make no commitment to update such information. Savings do not include cancellations and other adjustments and should be considered "approximate" savings.

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WE'LL TAKE YOU THERE

